Trust me, if you can!?

Astrid Meckl & Raphaela Müller

In an age where disinformation populate our social media streams, the public has grown increasingly skeptical of the news industry. The trust in journalism is low, it is hard to decide what news to trust online and people are focusing way more on the trustworthiness of the person sharing the content than on the content itself. In such cases, institutional structures are important for the maintenance of trust. Libraries demonstrate a commitment to the public good that includes openness, diversity, equal opportunity, human rights and individual privacy. They care about the collective interest of all and encourage everyone to question their sources and think critically. But how confident can libraries be in the position as trusted institutions? The workshop provides incentives to discuss this question, encourages ideas on library programs that build and sustain trust.

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